



QUANTUM OMEGA GROUP™

The Future Today

Privacy Policy

Defines QOG's principles and requirements for the lawful and secure processing and protection of Personal Data in accordance with applicable data protection legislation.

Version 1.0 – 03-09-2026



Microsoft
Partner Network

www.quantumomegagroup.com

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1 Revision History

Version	Date	Description of Change	Author	Approved By
1.0	03-09-2026	Initial Release	Luke Thie	

Quantum Omega Group Ltd. (“Quantum Omega Group”, “QOG”, “we”, “us”, or “our”) respects your privacy and is committed to protecting your Personal Data. This Privacy Policy explains how we collect, use, store, disclose, and protect Personal Data when you visit or use our website:

<https://www.quantumomegagroup.com>

For the purposes of applicable data protection legislation, including the General Data Protection Regulation (EU) 2016/679 (“GDPR”), Quantum Omega Group Ltd. acts as the data controller for the Personal Data described in this Privacy Policy, unless stated otherwise.

2 Data Controller

Quantum Omega Group Ltd.

Registered address: [Tsarigradsko shose 115m, 1784 Sofia, Bulgaria](#)

Company registration number: [+359 2 907 0175](#)

Email: enquiries@quantumomegagroup.com

Website: <https://www.quantumomegagroup.com>

If you have questions about this Privacy Policy or about how we process your Personal Data, you may contact us using the contact details above.

Where another Quantum Omega Group entity acts as the controller for a particular processing activity, that entity will be identified to you at the relevant point of collection or in the applicable contractual documentation.

3 What is Personal Data?

For the purposes of this Privacy Policy, “Personal Data” means any information relating to an identified or identifiable natural person, as defined by applicable data protection legislation.

This may include information such as your name, email address, telephone number, company, IP address, online identifiers, and information concerning your use of our website.

4 Personal Data We Collect

Depending on how you interact with our website, we may collect the following categories of Personal Data.

4.1 Information you provide to us

When you voluntarily contact us, submit an enquiry, request information, or otherwise communicate with us through the website, we may collect information such as:

- First and last name;
- Business or company name;
- Job title or role;
- Email address;
- Telephone number;
- Information contained in your enquiry or message;
- Any other information you voluntarily provide to us.

You are not generally required to provide Personal Data simply to browse our website. However, certain information may be necessary for us to respond to an enquiry or provide a service you have requested.

4.2 Automatically collected information

When you access our website, certain technical information may automatically be collected by our servers or other technologies.

This may include:

- IP address;
- Browser type and version;
- Operating system;
- Device type;
- Referring website or URL;
- Pages visited;
- Date and time of access;
- Duration of visits;
- General website usage information;
- Technical information concerning errors or security events.

We may use this information to operate, maintain, secure, and improve our website.

5 How We Use Personal Data

We may use Personal Data for the following purposes:

Website operation

To:

- Operate and maintain our website;
- Provide website functionality;
- Troubleshoot technical issues;
- Maintain website security;
- Prevent fraud, abuse, or malicious activity.

Responding to enquiries

If you contact us, we may use the information you provide to:

- Respond to your enquiry;
- Provide information about our products or services;
- Communicate with you regarding your request;
- Take steps at your request prior to entering into a contract.

Business and service development

We may use relevant information to:

- Understand how our website and services are used;
- Improve our website, products, and services;
- Develop new products and services;
- Understand general user and customer requirements.

Where analytics or similar technologies are used for these purposes, we will obtain consent where required by applicable law.

Marketing communications

Where permitted by applicable law, we may use your contact information to send you information about Quantum Omega Group, our products, services, events, or other business-related communications.

Where consent is required, we will only send such communications after obtaining the required consent.

You may unsubscribe from marketing communications at any time by using the unsubscribe mechanism included in the communication or by contacting us.

5.1 Legal Bases for Processing

Where the GDPR applies, we process Personal Data only where a lawful basis exists.

Depending on the circumstances, we may rely on the following legal bases:

Consent

We may process Personal Data based on your consent, for example where consent is required for certain analytics, cookies, or marketing communications.

You may withdraw consent at any time. Withdrawal of consent does not affect the lawfulness of processing carried out before withdrawal.

Contract or pre-contractual measures

We may process Personal Data where this is necessary to enter into or perform a contract with you, or to take steps at your request before entering into a contract.

Legitimate interests

We may process Personal Data where necessary for our legitimate interests, provided that those interests are not overridden by your rights and interests.

Examples may include:

- Maintaining and securing our website and IT systems;
- Preventing fraud or misuse;
- Responding to business enquiries;
- Managing and improving our services;
- Maintaining appropriate business records.

Legal obligations

We may process Personal Data where necessary to comply with a legal or regulatory obligation to which we are subject.

6 Cookies and Similar Technologies

Our website may use cookies and similar technologies.

Cookies are small text files placed on your device that allow a website to recognize your device or remember certain information about your visit.

We may use different categories of cookies, including:

Strictly necessary cookies

These cookies may be required for the website to function properly, provide requested functionality, maintain security, or remember certain technical settings.

Where permitted by applicable law, these cookies may be used without consent because they are necessary for the operation of the website.

Analytics cookies

We may use analytics technologies, such as Google Analytics, to understand how visitors use our website and to improve its functionality and performance.

Where consent is required, analytics cookies will only be activated after you have provided the appropriate consent.

Marketing or advertising cookies

If we use marketing or advertising cookies, we will provide appropriate information and obtain consent where required by applicable law.

Managing cookies

Where applicable, you can manage your cookie preferences through our cookie consent mechanism.

You may also control cookies through your browser settings. Disabling certain cookies may affect the functionality of parts of the website.

Further information about the specific cookies used by our website should be provided in our **Cookie Policy / Cookie Preference Centre**.

7 Google Analytics

Where enabled on our website, we may use Google Analytics, a web analytics service provided by Google.

Google Analytics may collect information concerning how visitors interact with our website, including information about pages visited, approximate location, device information, and technical information concerning website usage.

We use this information to understand website traffic and usage, identify areas for improvement, and improve the performance and user experience of our website.

Google may process information in accordance with its own privacy and data protection policies.

8 How We Share Personal Data

We do not sell your Personal Data.

We may disclose Personal Data to third parties where this is necessary for the purposes described in this Privacy Policy or where required or permitted by law.

These recipients may include:

- Website hosting and infrastructure providers;
- IT and cybersecurity service providers;
- Website analytics providers;
- Email and communication service providers;
- Customer relationship management (“CRM”) providers;
- Professional advisers;
- Legal, accounting, and audit service providers;
- Government authorities, regulators, courts, or law enforcement agencies where legally required;
- Other service providers acting on our behalf.

Where third parties process Personal Data on our behalf, we will take appropriate measures to ensure that such processing is carried out in accordance with applicable data protection legislation.

9 International Data Transfers

Some of our service providers or business partners may process Personal Data outside the European Economic Area (“EEA”).

Where Personal Data is transferred outside the EEA, we will take appropriate steps to ensure that the transfer is carried out in accordance with applicable data protection legislation.

Depending on the circumstances, this may include relying on:

- An adequacy decision adopted by the European Commission;
- Standard Contractual Clauses approved by the European Commission;
- Other legally recognised transfer mechanisms or safeguards.

10 Data Retention

We retain Personal Data only for as long as reasonably necessary for the purposes for which it was collected, unless a longer retention period is required or permitted by law.

The applicable retention period depends on the type of information and the purpose for which it is processed.

For example:

- Website technical and security information may be retained for a limited period appropriate to security and operational requirements;
- Enquiry information may be retained for as long as reasonably necessary to respond to and manage the enquiry and any resulting business relationship;
- Marketing information may be retained until you withdraw consent or unsubscribe, subject to applicable legal requirements;
- Certain records may be retained for longer periods where required by legal, regulatory, accounting, or dispute-resolution requirements.

11 Data Security

We take reasonable technical and organisational measures designed to protect Personal Data against accidental or unlawful destruction, loss, alteration, unauthorised disclosure, or access.

These measures may include access controls, authentication mechanisms, security monitoring, appropriate encryption, secure infrastructure, and organisational procedures.

However, no method of transmission over the Internet or method of electronic storage is completely secure. Therefore, while we take reasonable measures to protect Personal Data, we cannot guarantee absolute security.

12 Your Data Protection Rights

Where applicable under the GDPR, you may have the following rights concerning your Personal Data:

Right of access

You may request confirmation as to whether we process Personal Data about you and, where applicable, request access to that information.

Right to rectification

You may request that inaccurate or incomplete Personal Data be corrected or completed.

Right to erasure

In certain circumstances, you may request that we delete your Personal Data.

Right to restriction

In certain circumstances, you may request that we restrict the processing of your Personal Data.

Right to data portability

Where applicable, you may request to receive certain Personal Data you have provided to us in a structured, commonly used, and machine-readable format, or request that it be transmitted to another controller.

Right to object

You may have the right to object to certain processing activities, including processing based on our legitimate interests.

You have an absolute right to object to the processing of your Personal Data for direct marketing purposes.

Right to withdraw consent

Where processing is based on your consent, you may withdraw your consent at any time.

Withdrawal of consent does not affect the lawfulness of processing that took place before the withdrawal.

13 Exercising Your Rights

To exercise any of your applicable data protection rights, please contact us using the details provided in the **Data Controller** section of this Privacy Policy.

We may need to request additional information to verify your identity before fulfilling certain requests. This is a security measure designed to prevent Personal Data from being disclosed to an unauthorised person.

We will respond to valid requests within the period required by applicable data protection law.

There may be circumstances where we are unable to fully comply with a request because a legal obligation, legitimate interest, or other lawful basis permits or requires us to retain or process certain information. Where this applies, we will explain the relevant reason where legally permitted.

14 Direct Marketing

Where we send marketing communications by electronic means, we will comply with applicable direct-marketing and electronic communications laws.

You can opt out of marketing communications at any time.

Each marketing email will provide an appropriate method for unsubscribing from future marketing communications.

15 Children's Privacy

Our website and services are primarily intended for businesses and professional users.

We do not knowingly collect Personal Data from children where such collection is prohibited by applicable law.

If you believe that a child has provided us with Personal Data without appropriate consent, please contact us so that we can investigate and take appropriate action.

16 Third-Party Websites

Our website may contain links to websites, services, or applications operated by third parties.

This Privacy Policy does not apply to those third-party websites or services.

We are not responsible for the privacy practices, content, or security of third-party websites. We encourage you to review the privacy policies of any third-party websites you visit.

17 Automated Decision-Making and Profiling

We do not currently use Personal Data collected through this website to make decisions based solely on automated processing, including profiling, that produce legal or similarly significant effects on individuals.

If this changes, we will update this Privacy Policy and provide any information required by applicable law.

18 Complaints

If you have concerns about how we process your Personal Data, we encourage you to contact us first so that we can attempt to resolve your concern.

You also have the right to lodge a complaint with a competent data protection supervisory authority.

If you are located in the European Union, you may generally lodge a complaint with the supervisory authority in your country of residence, place of work, or the place of the alleged infringement.

For more information, you can contact your national data protection authority or the European Data Protection Board.

19 Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our business, website, technology, legal requirements, or data-processing practices.

When we make changes, we will update the “**Last updated**” date at the top of this Privacy Policy.

Where required by applicable law, we will provide additional notice or obtain consent for material changes.

We encourage you to review this Privacy Policy periodically to remain informed about how we process Personal Data.

20 Contact Us

If you have questions about this Privacy Policy, our privacy practices, or the processing of your Personal Data, please contact:

Quantum Omega Group Ltd.

Address: [Tsarigradsko shose 115m, 1784 Sofia, Bulgaria](#)

Email: enquiries@quantumomegagroup.com

Website: <https://www.quantumomegagroup.com>

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